

Securing Boarders Views

STANDARD: 17

Standard 17 – securing boarders views		Evidence
17	Boarders are actively encouraged to contribute views to the operation of boarding provision, are able to raise concerns and make complaints, and their views are given appropriate weight in decisions about the running of the school. Boarders are not penalised for raising a concern or making a complaint in good faith.	<ul style="list-style-type: none"> • Document: Minutes of Committee Meetings • Form: Survey Monkey • Document: Boarders Charter

Securing Boarders Views

The Wellington Academy Boarding House gives high regard to the views of our boarding students, to ensure that this is included in some of the decisions that are made by the Director of Boarding along with boarding staff there are number of things that boarders can engage in, in addition to day-to-day conversations with staff enabling them to express their views.

Boarders Committee

All boarders are actively encouraged to participate in fortnightly meetings, there is no set agenda to the meeting but staff along with Head Boy/Girl will help to facilitate these meetings.

Minutes will be taken by the member of staff, any items that cannot be addressed during the meeting will be forwarded onto the Director of Boarding for further consideration, at times he will then consult with the wider staffing body.

Copies of the minutes are recorded on one note, this will also include any actions taken to address the item that has been raised.

Any items that are brought to the Director of Boarding will then be addressed during the next available boarders' assembly; this ensure that all students are aware that their needs have been addressed. Where it is not possible to meet the request explanation will be given to the students.

Food Committee

Students are actively encouraged to work with both staff and the catering team to ensure that the food they are provided with is enjoyable for all. The catering team ensure that the following is done:

- Students with dietary requirements are identified in the kitchen, they will have food prepared in accordance with relevant legislation.
- Clare Craven (Lead Chef) will meet with students as part of the committee to better understand the food requests of the students, if she is unable to prepare a particular dish requested then explanation will be given.
- The minutes of all discussions are also recorded and noted on one note, along with any actions that have been taken.

Student Surveys

Annually the Director of Boarding will seek the views of the boarders by sending them a survey to complete. This allows students to give feedback regarding a wide range of matters relating to their time in the boarding house, some of which include:

- Food
- Activities
- Safety
- Facilities
- Relationships with staff
- Positivity within the house

Completed by: Shelly Willis

Job Role: Senior House Parent

Date: 22.04.2021

Authorised by: Matt Price

Job Role: Director of Boarding

Date: 11.05.2021

Date: April 2021

Review: April 2022

